

MEMBER DIRECTORY & PORTAL FAQs

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Member Directory



General FAQs

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←----- End Table of Contents -------

MEMBER PORTAL FAQs

General FAQs

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Q: What is my username/password?

A: Your username is your company email address, and your password will need to be reset. Your password must be at least 7 characters in length, contain at least one uppercase letter, one lowercase letter, one number and one special character (!\$*).

If you have forgotten your login credentials or need assistance logging in, please see <u>Q: 'How do I reset my password?'</u> troubleshooting steps.

Q: <u>How do I reset my password</u>?

A: On the login page, click on **Forgot Password?.** Enter your company email address (work email) as your Username. If there is an account associated with this email/username, you will receive an email with instructions to reset your password. Return to the login screen and login using the new password you just created.

Q: What if I don't receive a password reset email?

A: There could be a couple reasons why you wouldn't receive a password reset email. If you don't receive the password reset email, please try the following troubleshooting methods:

- 1. Check your junk/spam email folders as well as your IT's quarantine system.
- Your account may not be activated yet. Try to <u>retrieve your username</u>. Retrieving your username will re-activate it, but only if an account can be found with your email.

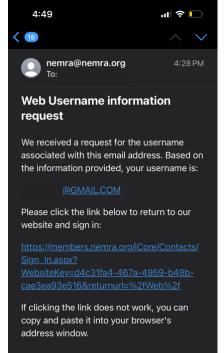
Q: How do I recover/retrieve my username?

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A: Recover and request your username by clicking on **Forgot username?**. Then, enter your company work email address.

 If an account exists in the system with that email address, you will receive an email from us with instructions for reclaiming your username. If you get an error message saying "Username does not exist", please see <u>Q: What</u>

if my email/username doesn't exist?'.



 Return to login screen. Try logging in now that your username has been recovered. If you don't know your password, you can now reset your password for the username you just recovered and reset. If you still are unable to receive a password reset email, or are unable to access your account for any other reason, please <u>contact us</u> for further assistance.

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Q: What if my email/username doesn't exist?

A: If you are an employee of an active NEMRA member company, please follow the instructions found on <u>Q: "How do I create an account?"</u>.

If you feel you've been given this error by mistake, and your certain that you have an existing account, please <u>contact us</u> for further assistance.

Q: How do I login to the member portal directly?

A: To login to the NEMRA member portal directory, without having to visit the NEMRA website, please follow these steps:

- 1. Visit <u>www.members.nemra.org</u>.
- Enter your username and password on the login screen. If you don't know your username or password, please see <u>Q: "What is my</u>

username/password?".

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3. Click Sign In to view your profile dashboard within the member portal.

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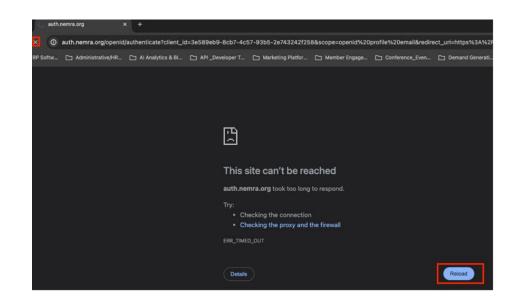
Q: How do I login to the NEMRA website using my portal credentials?

A: Follow these steps to login to the NEMRA Website using your member portal credentials:

- 1. Visit <u>www.nemra.org</u>
- 2. Click on the Member Login button in top-right corner.



 If the connection times out (and you see the screen shown below) please click "Reload" or manually refresh the browser window. DO NOT CLOSE this browser window, as the request to authenticate with the database server was made and it could re-establish a connection and automatically refresh. Per the screen below, Google Chrome has an effective page reload function compared to other browsers.



- If reloading and refreshing the page does not work after a couple times, please try the following:
 - Open a new browser <u>tab</u> and try going to <u>www.nemra.org</u> to see if your request to authenticate potentially went through despite the browser window timed out.
 - Open a new <u>'incognito</u>' browser <u>window</u> and trying these steps again (DO NOT CLOSE the initial window that is still trying to connect).
 - Reset all browser cache and history, close out of all windows, opening a new browser window and repeating steps 1-2 again.
 - $_{\odot}$ Use Google Chrome browser and repeating steps 1-2 again.
- If you continue to experience issues, please <u>contact us to report this</u> <u>occurrence</u>.
- 3. Enter your member credentials on the portal login page.

	Return to NEMRA.org
Si	gn In
	Jsername
	Username
1	Password
	Password
	Sign In
	Forgot username? Forgot password? Create a new account

- **4.** Click **Sign In** and the SSO integration will push you back to the NEMRA website homepage.
 - If a pop-up displays accessing you to "Allow NEMRA SSO to access your information from your account with NEMRA, please click the Allow button so you don't experience any issues accessing content on our website.

	NEMRA
Signed in a	s:
	LSSO to access the following information from unt at National Electrical Manufacturers Representatives Association:
	Lusername / Email
	Profile Information
	or Deny

- 5. You are now signed in and can browse the NEMRA website as a member user!
- 6. If you wish to visit the member portal, or view your personal profile, hover your mouse over the blue **Mange Profile** and then click **My Profile**.

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7. You will be redirected to your profile dashboard within the member portal

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Q: How do I create an account?

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A: If you or your company administrator have not yet added an account, you will need to create one. You'll also be able to relate yourself to the correct organization profile for your company or branch/division. Please follow these steps to create an account:

- 1. Visit <u>www.members.nemra.org</u>.
- 2. Click on **Create Account** in the upper right-hand side of the top navigation menu.



3. Fill out all required fields and any others you would like on the account creation form.

Create an Acco	Int	
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Middle name		
*Last name		
Suffix	(None) V	
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*Email		
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Country	United States	
*Address		
City		
State	(None) ~	
Postal code		
Username		
*Password		
Confirm password		
The password must be a	t least 7 characters long and contain both letters and numbers.	

- 4. When selecting your company organization, please start typing the first few letters of your company's name one-at-a-time into the field. If multiple branch/division profiles populate, please make sure you pick the right one.
 - Please <u>contact us</u> if there are no results for your company, if a branch/division is missing.

IMPORTANT: If you get an error saying, "An Account exists already with that email address", this means there is already an account using your email address. This could happen if your company administrator already created and added your account to the company contacts. Or, you may have already had an existing profile with NEMRA before that we migrated over from our old database. As the error recommends, please see <u>Q: 'How do I reset my password?'</u> or <u>Q: "How do I reset my password?</u>' or <u>Q: "How do I</u>

3 An account already exists for that email address.
If you know your credentials you can sign in. Otherwise you can retrieve your username or reset your password.

Q: <u>How do I edit/update my profile?</u>

A: Users have access to edit their personal details from their account page. Do the following to update the account page information:

- 1. Navigate to the member portal.
- 2. Sign in using your username and password.
- 3. Select your name at the top, then select My account.



 At the top of the account page you will see areas that you can edit, such as your profile image, name, title and primary organization.

r ik Johnson anager, B.I. & Mari	keting	Wh	nat would you lik	e to do?
6079		Update My Details	View My Engagemen	
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- Click the pencil *icon* next to the profile image area to upload an image.
- Click the pencil *relate* icon next to your name to edit your name, title, update your primary organization, and more.
 - To update your Primary Organization, simply start entering the first few characters of your company name. If that specific parent company, or branch/division profile is in the system it should populate as you type. Please ensure you exhaust

all company naming conventions, including possible

acronyms.	

Edit						o⊓ ×
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 The account pages also displays various tabs, such as About Me, Membership, Participation, Volunteering, Preferences, and NEMRA University.

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and support to our members.			Functional title	Director/Manager	
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O Under About Me tab → you can update your bio, personal details, address (if you add additional addresses, please be sure to specify the type: Home, Remote (secondary company address (remote), Home, PO Box, etc).

Click the pencil *cons* next to a specific area to edit that information.

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 Onder Preferences tab → you can update your communication preferences, automatic payment options, change your password and other account settings.

About Me	My Participation	Volunteering	Preferences	Speaker profile	NEMRA University	
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Exclude mail	No					

 O Under My Participation tab → you can view your individual engagement score and history, the different communities and committees that you may participate in, upcoming events that you are registered for, as well as any recent transactions, invoices and donation history tied specifically to your individual account.

About Me	My Participation	Volunteering	Preferences	Speaker profile	NEMRA Universit	У	
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 O Under Volunteering tab → you can view your volunteer information, availability, skills and interests, as well as your volunteer history and schedule.

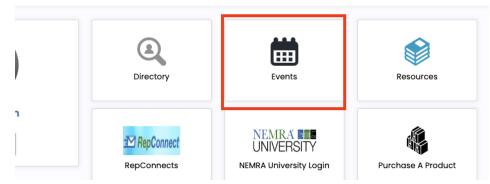
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Q: How do I register myself for an event (webinar, bootcamp, etc)?

A: To register for an event, such as a Webinar, a professional development bootcamp etc, follow these steps:

- 1. Navigate to the <u>member portal</u>.
- 2. Sign in using your username and password.
- 3. On the portal dashboard, click on the Events tile.



- **4.** On the Events Calendar page, search for and click on the specific event you wish to register yourself and/or others for.
- Once on a specific event page, click on Register Myself, then review your information (click pencil icon to make changes to your information), and then click on Check Out & Confirm Registration.

simplif provid rapid o of hote Busine Hilton	for Business is a digital-forward travel program that empowers pro fy travel management while maximizing rewards and discounts fo les Hilton Honors benefits to business customers and their employ onboarding and seamless program management. There is no min els, and the program is completely free to join. Now through Decen ess can earn double night credit on all stays – business and leisure Honors status twice as fast. To learn more and join, visit HiltonForB nt to the email on file. Please allow up to 1 business day for calend	r their loyalty. The ees around the imum spend re nber 31, 2024, ov . Each night sta usiness.com. Up	he program offers a comprehensive set of tools and world, including portfolio-wide discounts, travel rewards, quired, no blackout dates across Hilton's global portfolio wners and employees of companies enrolled in Hilton for yed will count as two (2) nights, boosting members' soon the completion of registration, a calendar invite will
Price When	0.00 8/22/2024 3:30 PM - 4:30 PM Eastern Daylight Time		Register Myself Register Someone Else

- 6. Registration confirmations will be added to the cart, and you'll be redirected to the cart to review the registration order. Click **Submit Order** to process the registration. If there is a fee associated with registration, you'll have the option to bill to your related company's profile during the checkout process.
- 7. If you need to cancel an event you are already registered for, contact Jennifer Valler with NEMRA at jvaller@nemra.org.

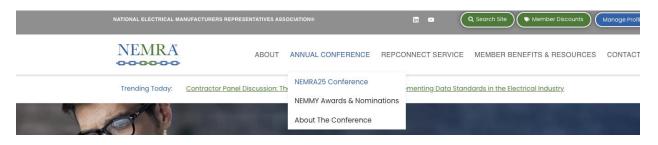
Q: <u>How do I register for the annual conference?</u>

A: To register for the annual conference follow these steps:

- 1. Visit https://www.nemra.org/
- 2. Click on **MEMBER LOGIN** at the top of the page on the right. *Below is the screenshot of* what you will see after clicking MEMBER LOGIN

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NEMRA COCCCC Return to Partial Contribution I for to Million	ling	
Sign In		
	Usernome	
	Username	
	Paseword	
	Possword	
	Sign in	
	Forgot username? Forgot password?	
	Create a new account	

 NOTE: If you experience any issues reaching this login page, simply navigate to the follow event page URL: <u>https://members.nemra.org/Shared_Content/Events/Conference_display.aspx</u>, and then proceed to step #5. **3.** Once logged in, the website will refresh, and you will navigate to "Annual Conference", click on "NEMRA25 Conference".



 On the Conference Information page, you will click on "Login & Register" button to begin the registration process.



- 5. Enter your username, which would be your company email address and then type in your password, if it isn't already saved.
- 6. If you don't remember your password, click "forget password" and you will receive an email to set up a new one (hyperlink to "How do I reset my password FAQ?).
- **7.** If your last profile update was prior to September 17,2024, you will be redirected to a personal details page to update/verify your profile information.
 - NOTE: Manufacturers may have to manually select their country/state if not pre-populated

NEMRA Annual Conference Registration

Please validate that the information below is accurate, as it will be used in your conference registration. Thank you!

IMPORTANT: Due to data integrity purposes, you are NOT able to edit the "Company" and "Company Member Type" fields. If these fields are inaccurate, please contact us BEFORE PROCEEDING as these fields will pre-determine your registration path type! The "work address" field is based on the Company address and therefore is not editable, but has no affect on your registration.

After you update/verify your profile information, you will be redirected to the Annual Conference event page. From there, please click on the "REGISTER HERE" button on that page, and this will immediately redirect you to our conference registration portal.

First Name	Test	*Last Name	Testerton
Email	test4@mailinator.com	Title	National Sales Director
Mobile Phone	(123) 456-7890	*Work Phone	(123) 456-7891
(*required to use conference app)		Work Address	123 Test Testland, OH 01234 UNITED STATES
Department / Role		Gender	(None) ‡
(None)	\$	Company Member	NMG Manufacturer
Age Group	(None) 💠	Туре	
Company	Test NMG Branch	Submit	

- 8. Click on "Submit" once finished updating your details
 - Note: mobile number is required if you wish to access the NEMRA25 Conference Mobile App
- 9. You will then be redirected to the Conference event page

	NEMRA's annual conference has been a key gathering for independent sales representatives and electrical
	manufacturers for over 55 years! With over 2,000 attendees expected, it's the perfect opportunity for business
NEMDA	planning, networking, and industry education.
1LPINA	
IT STARTS WITH US	IMPORTANT: Before you register, please review and update your profile to ensure it is accurate. Your current
	profile information will be pre-populated during your registration process. Click "Update My Profile" to open and edit your profile in a new browser window.
	Once you've updated your profile, simply refresh this event page screen and begin the registration process by
licking the "Registe	Here" button. If you have any questions, please contact us at nemra@nemra.org.
	0 AM 0/E/000E 14-0 DM
	0 AM - 2/5/2025 11:59 PM
US Eastern S	tandard Time
US Eastern S Where 8701 World C	kandard Time enter Drive
US Eastern S Where 8701 World C Orlando, FL 3	kandard Time enter Drive 2821
US Eastern S Where 8701 World C	kandard Time enter Drive 2821
US Eastern S Where 8701 World C Orlando, FL 3	kandard Time enter Drive 2821
US Eastern S Where 8701 World C Orlando, FL 3	kandard Time enter Drive 2821

10. Click "Register Here" and you will be redirected to our conference registration portal, and all your updated information will pre-populate for you.

rsonal rmation	Registrant Information Page	Sessions	Registration Items	Registration Summary	Payment
			Informatio		
			ation. Doesn't look right?		
First Nar John	ne				
Last Nan Doe	ne				
	dress of Registrant nailinator.com				
CC Emai	Address of anyone to b	e included on em	ails.		
Compan NMG	y Member Type				
Member NM	Туре				

- **11.** Review your personal information and then click the **NEXT** button.
- **12.** This will take you to the Registrant Information page where you can specify the name you want on your badge, agree to Terms & Conditions and add your spouse.

Personal		3 Session Selection	4 Registration Items	Registration	6 Paymen
Informatio	on Information Page			Summary	
	rst Name to appear on bad	ge (e.g. Thomas, Tom)			
Te	st				
* C(ompany				
Te	st NMG Branch				
* Ti	tle ational Sales Director				
146	intonial sales Director				
* Ce	ellular Phone				
(1)	23) 456-7890				
* Ar	ddress 1	123 Test			
Add	dress 2				
• Ci	ity	Testland			
*C	ountry/Region	USA		×	~
* St	ate/Province	Ohio		×	~
	P/Postal Code	01234			
- 21					
- 21	Т	erms and	Condition	S	

13. If adding a spouse/significant other, click on 'Add a spouse' button. A pop-up window will appear for you to fill out spouse information. Including their mobile number will allow them to use the NEMRA25 app.

Address 2	· · · · · · · · · · · · · · · · · · ·	Enter your Spouse/Significant other information below
PAGE 193 Z		* Name to appear on badge (e.g. Thomas, Tom)
* City	Testland	MySpouse
* Country/Region	USA × ~	* First Name
* State/Province	Ohio × ~	MySpouse
* ZIP/Postal Code	01234	* Last Name
Tor	ms and Conditions	Testerton
These terms and conditions (It NEMRA25 (the "Event") and a "our") and you. You represent EVENT You may only register for and applicable. GROUP MANUFACTURING M	hese Terms ⁷] govern your registration for and participation at rr an agreement between N2MA ("N2MA," wa", "a," or to us that you are authorized to enter into these Terms. stated the Event in accordance with these Terms. To register for the Event registration process and pay registration fee, in case AEETINGS insetting, one person must register for the conference.	Address City Country/Region testeriand USA x v *State/Province Alabama x v * Company of Primary Registrant NMG Branch
Spouse Information Add a spouse Previou	s Cancel Next	* Email Address MySpouse@mailinator.com * Cellular Phone 317-123-4567 @~

14. Click **ADD**. Spouse name and email will appear on registration page.

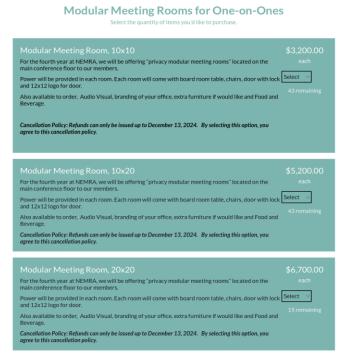
Terms and Conditions

EVENT	
	jister for and attend the Event in accordance with these Terms. To registe ust complete the Event registration process and pay registration fee, in c
GROUP MANUF	ACTURING MEETINGS
In order to host a	a virtual group meeting, one person must register for the conference.
PAYMENT	
*I agree to the pouse Inform	terms and conditions.
oouse Inform MySpouse Test	ation erton
pouse Inform MySpouse Test	ation erton
pouse Inform MySpouse Test myspouse@mailin. Edit	ation erton

- **15.** Make sure you select 'I agree to the Terms and Conditions', then click on 'NEXT' button.
- **16.** You will be moved to the **Session Selection** page where you can choose additional sessions/events and donate to the scholarship fund. If a spouse/significant other was added, there will be sessions specifically available to them. Click on 'NEXT'.



 You are now able to select the modular meeting room your company will use for Oneon-One meetings. Select the modular sizes and quantities you want, then click on 'NEXT'.



18. This will take you to the Registration Summary page. This page will allow you to review the selections made for yourself and spouse, if registered.

Registration Summary

Take a moment to review your registration before continuing.

() Viewing in Eastern Time

st Name to appear on badge (e.g. The		
st	Test NM0	3 Branch
le	Cellular F	Phone
tional Sales Director	(123) 450	5-7890
ork Address		
3 Test stland, Ohio 01234 A		
egistering For	Date	Pric
Registration Item	Date	THE
NEMRA Manufacturer		\$695.0
Sessions		
Faith & Fellowship - Connect with	2/2/25, 7:00 AM - 2/2/25,	8:00 Complimentar
your peers through faith & prayer	AMET	
"NEW" MRERF/IPA: Grow Sales with Reps	2/2/25, 9:00 AM - 2/2/25, PM ET	5:00 \$1,295.0
Registration Open	2/2/25, 3:00 PM - 2/2/25, PM ET	6:00 Complimentar
Welcome Party with LIVE Band	2/2/25, 6:00 PM - 2/2/25, PM ET	9:00 Complimentar
5K Power Run	2/3/25, 5:45 AM - 2/3/25, AM ET	6:45 Complimentar
	2/3/25, 6:00 AM - 2/3/25,	5:00 Complimentar
Registration Open	DAAET	
Panel Discussion - Contractor	PM ET 2/3/25, 8:00 AM - 2/3/25,	9:00 Complimentar
Panel Discussion - Contractor Insights Manufacturer Product & Service	2/3/25, 8:00 AM - 2/3/25, AM ET 2/3/25, 9:00 AM - 2/3/25,	
Panel Discussion - Contractor Insights Manufacturer Product & Service Provider Showcase One on One Meetings	2/3/25, 8:00 AM - 2/3/25, AM ET 2/3/25, 9:00 AM - 2/3/25, PM ET 2/3/25, 9:15 AM - 2/3/25,	5:00 Complimentar
Panel Discussion - Contractor Insights Manufacturer Product & Service Provider Showcase One on One Meetings Distributor & Contractor	2/3/25, 8:00 AM - 2/3/25, AM ET 2/3/25, 9:00 AM - 2/3/25, PM ET	5:00 Complimentar
Panel Discussion - Contractor Insights Manufacturer Product & Service Provider Showcase One on One Meetings	2/3/25, 8:00 AM - 2/3/25, AM ET 2/3/25, 9:00 AM - 2/3/25, PM ET 2/3/25, 9:15 AM - 2/3/25, PM ET 2/4/25, 6:00 AM - 2/4/25,	5:00 Complimentar 6:00 Complimentar
Panel Discussion - Contractor Insights Manufacturer Product & Service Provider Showcase One on One Meetings Distributor & Contractor Appointments	2/3/25, 8:00 AM - 2/3/25, AM ET 2/3/25, 9:00 AM - 2/3/25, PM ET 2/3/25, 9:15 AM - 2/3/25, PM ET	5:00 Complimentar 6:00 Complimentar 5:00 Complimentar
Panel Discussion - Contractor Insights Manufacturer Product & Service Provider Showcase One on One Weetings I Distributor & Contractor Appointments Registration Open NEMMY Awards & President's Message	2/3/25,8:00 AM - 2/3/25, AM ET 2/3/25,9:00 AM - 2/3/25, PM ET 2/3/25,9:15 AM - 2/3/25, PM ET 2/4/25,6:00 AM - 2/4/25, PM ET 2/4/25,7:00 AM - 2/4/25, AM ET	5:00 Complimentar 6:00 Complimentar 5:00 Complimentar 8:00 Complimentar
Panel Discussion - Contractor Insights Manufacturer Product & Service Provider Showcase One on One Meetings Distributor & Contractor Appointments Registration Open NEMMY Awards & President's	2/3/25,8:00 AM - 2/3/25, AM ET 2/3/25,9:00 AM - 2/3/25, PM ET 2/3/25,9:15 AM - 2/3/25, PM ET 2/4/25,6:00 AM - 2/4/25, PM ET 2/4/25,7:00 AM - 2/4/25,	5:00 Complimentar 6:00 Complimentar 5:00 Complimentar 8:00 Complimentar

19. If you need to register additional employees, click on the 'Add additional Registrant' button. This will repeat steps 12-17 for new registrant.

NEMMY Awards & President's	2/4/25, 7:00 AM - 2/4/25, 8:00	Complimentar
Message	AM ET	Companiental
Manufacturer Product & Service	2/4/25, 8:00 AM - 2/4/25, 5:00	Complimentar
Provider Showcase	PM ET	Complimentar
One on One Meetings Distributor & Contractor	2/4/25, 8:15 AM - 2/4/25, 6:00 PM ET	Complimentar
Appointments	A A CARACTER AND A	
Registration Open	2/5/25, 6:00 AM - 2/5/25, 2:00	Complimentar
Women in Business Leadership	PM ET 2/5/25, 7:00 AM - 2/5/25, 8:00	Complimentar
Fireside Chat	2/5/25, 7:00 AM - 2/5/25, 8:00 AM ET	Complimentar
Manufacturer Product & Service	2/5/25, 8:00 AM - 2/5/25, 2:00	Complimentar
Provider Showcase	PMET	
One on One Meetings	2/5/25, 8:15 AM - 2/5/25, 5:45	Complimentar
Distributor & Contractor Appointments	PMET	
Additional Items		
Additional Items		
Item	Qty	Amoun
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Modular Meeting Room, 10x10	1	\$3,200.0
Spouse Information		
MySpouse Testertor	ı	
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MySpouse Testertor myspouse@mailinator.com <u>Edit</u> Remove	Add Additional Registrant	
MySpouse Testertor myspouse@mailinator.com <u>Edit</u> Remove	Add Additional Registrant	
MySpouse Testertor myspouse@mailinator.com <u>Edit</u> Remove	Add Additional Registrant	

- **20.** Once all registrant info is reviewed, click on 'NEXT' button for payment.
- **21.** Select if using a credit card or check. If using card, fill out card information. Then click on SUBMIT.

Item Price Quantity Total Registration Rum 8695.00 5695.00 Optional Rum 8500.00 500.00 Optional Rum 8500.00 1 MRAKA Scholarship Fund 500.00 1 Optional Rum 81295.00 31.295.00 Sension 81295.00 31.295.00 Stotal \$5.690.00 Spouse Information * MySpouse Testerton * Subtotal \$5.965.00 Order Total \$5.965.00 Order Total \$5.965.00 Curry * State Province Order Total \$5.965.00 Curry * State Province Order Total \$5.965.00 Order Total \$5.965.00 Curry * State Province Order Total \$5.965.00	Test Testerton			~	VISA 🌔 🔤 🔤			
Registration time NERMAR Mandactures \$975.00 NERMAR Mandactures \$975.00 NERMAR Scholenship Fund \$500.00 Optional liems	Item	Price	Quantity	Total	Credit Card Number		Expiration Date	Card Security Code
Optional lenses 50000 50000 0 <td>Registration Item</td> <td></td> <td></td> <td></td> <td>Name on Card</td> <td></td> <td></td> <td></td>	Registration Item				Name on Card			
Modular Meeting Room, 10x10 \$1,2000 1 \$1,2000 Session		\$500.00		\$500.00				
YietWY MREERIPRIC Grow Sales with Reps \$1,293.00 \$1,293.00 \$1,293.00 Subtotal \$5,590.00		\$3,200.00	1	\$3,200.00		~	1	
Spouse Information Address 2 MySpouse Testerton		\$1,295.00		\$1,295.00	* Address 1		J	
MySpouse Testerton Subtotal Subtotal Subtotal Stypes Payment Select Payment Method Credit Card	Subtotal			\$5,690.00				
MySpouse Testerton Adres 3 Subtotal S275.00 Subtotal S5,965.00 Order Total S5,965.00 Payment City Sate/Province Select Payment Method ZIP/Postal Code Credit Card City	Spouse Information				Address 2			
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Subtotal \$5,965.00 Order Total \$5,965.00 Payment \$5,965.00 Payment 2Payment Method Select Payment Method Crott Card	Subtotal			\$275.00	Address 2			
Order Total \$5,965.00 City ' Sate/Province Payment					Address 3			
Select Payment Method Credit Card								
Payment Select Payment Method Credit Card	Order Total			\$5,965.00	City			
Payment Select Payment Athod							Select State/Province	
Credit Card	Pa	yment			* ZIP/Postal Code			
	Select Payment Method							
Check	Credit Card							
	Previous	Cancel Sub	mit		Previou	s Ca	ancel Submit	
Previous Cancel Submit		Calification Solida			_			

Company Administrator FAQs - Portal

Q: What is a "company administrator"?

A: A company administrator can perform actions on records linked to their organization. These actions include:

- **1.** Adding, editing, managing and removing employee contacts, as well as registering them for events, or paying fees on their behalf.
- 2. Updating employee roles, viewing and updating account information, and assigning/allocating NEMRA U licenses to specific employees.
- 3. Managing organization profile information.
- Renewing membership dues, access transactions history, and paying other outstanding invoices (RepConnect, NEMRA U Licenses, etc) on behalf of the company.

 Applying for membership on behalf of the company if the company is currently a non-member.

IMPORTANT: Company Administrators can assign/remove the administrator role from any employee contact related to the organization. They can also access transactions on behalf of the company or other employees. It is important to review the roles of your employees often to ensure only the proper individuals are marked as company administrators on each company profile. If you are not currently marked as a company administrator for your company, but wish to be, please contact any one of the company administrators listed on your company's profile or feel free to contact us.

Q: How do I edit/manage the company profile?

A: Do the following to update the company's account information:

1. Navigate to the <u>member portal</u>.

P

- 2. Sign in using your username and password.
- 3. Select your name at the top, then select My account.



4. On your account page, you will see a 'Company Administrator' section buttons to manage the profiles of every organization that you've been added to as a 'company administrator' contact. Click on the button for the organization you'd like to manage.

<i>`</i>	Erik Johnson	-	w	hat would you like to	do?
	Manager, B.I. & Marketi NEMRA ID 6079	ing	Update My Details	View My Engagement	
COMPANY ADMINIS	Company Type Stat Representative Acti Firm TRATOR				
Manage NEMRA 🕨					
About Me My Part	icipation Volunteering	Preferences	Speaker profile	NEMRA University	
Profile		0.4.4	Porconal dota	ile	0 A

IMPORTANT: In most cases, you will only see one button here for your parent company. If you want buttons to display here for every company branch/division profile, you must reach out to the existing company administrator of each branch/division profile for them to add you as a 'company administrator' to that profile.

The system is designed for the parent company to own the administration of all company profiles, including branches/divisions, and it is recommended to relate all branches/divisions to the parent company profile. You can then set one or more employees as a 'company administrator' contact to manage the parent company– which will also provide admin access to all related branch/division profiles and those employees. Each branch/division profile should also have its own separate company administrator contact, who can manage that specific company profile's information as needed.

- To add/edit your company's branches or divisions to your parent company profile, please see <u>Q</u>: "How do I add/edit branches or divisions for my company profile?".
- To add another employee as a company admin to one or more organization profiles, please see <u>Q: "How do I edit/other employee</u> <u>profiles"</u>.
- 5. Click the "manage" button(s) to view the account page of that company profile.

Q: What information can I edit on the company profile as an admin?

A: When Company Administrators view the account page for their organization, they can update the organization's account and profile, including the name, logo, bio, addresses, employee contacts and directory profile details.

If your company member type is <u>CEMRA or REP</u> → then you will see the following tabs: About, Contacts, Participation, Transaction, Preferences, Directory Data, Product Lines & Territories, NEMRA University.

If your company member type is <u>NMG (manufacturer</u>) → then you will see the following tabs: About, Contacts, Participation, Transaction, Preferences, Directory Data, Product Reps, NEMRA University.

Under About tab → you can update the company bio, personal details, address (if you add additional addresses, please be sure to specify the type: Home, Remote (secondary company address (remote), Home, PO Box, etc). Click the pencil
 edit icons next to a specific area to edit that information.

T A T Y T A T Y T Y T Y	
00000	Membersince 8/11/1969 Status Active Paid through 12/31/2024
About Contac	ts Participation Transactions Preferences Directory Data
Product Lines and	Territories Product Reps
Profile	(Z
About	
The National Electric	al Manufacturers Representatives Association (NEMRA), is a not-for-profit
	sed of independent sales representatives and manufacturers in the electrical
,	ation's charter is to develop and strengthen each company's sales, marketing, :kills and to promote the benefits of doing business with an independent sales
representative.	kills and to promote the benefits of doing business with an independent sales
Areas Of Expertise	Accounting, Consulting, Human Resources, Marketing, Sales
Locations	
Indiana	
Year Founded	1969
Website	https://www.nemra.org
Email	
nemra@nemra.org	
LinkedIn	
	n.com/company/national-electrical-manufacturers-representatives-
association	
Facebook	
Instagram	
X (Twitter)	
YouTube	
Vimeo	
View Public Profile	
Addresses	
Company Addr	ress +
1905 South New Mo	what Street
Suite 247	
Carmel, IN 46032	
UNITED STATES	
Show map (317) 975-1999	
nemra@nemra.org	

 Demographics information can also be edited within the About tab. This is where you can edit the company's Staff Size, Annual Revenue in millions (for manufacture use only), Region of Operation, Territories Covered (for Rep use only), and Markets Served (for manufacturer use only).

Demographics	
Staff size 7	Is a sponsor No
Annual revenue in millions (for MFR use only)	Territories Covered (for Rep use only)
NEMRA Region of Operation	Markets Served (for MFR use only)

2. Under **Contacts** tab → you can add/edit other employee profiles as well as other organizational profiles for your company's branches/divisions.

NEN			2 A // 75-1999 @nemra.c	rg				
000	000	Membe	rsince 8/1	1/1969 s	tatus Acti	ve Paid	through	12/31/2024
About	Contacts	Partic	ipation	Transa	actions	Prefere	ences	Directory Data
Product Li	nes and Terr	itories	Produc	t Reps	Produc	ct Reps		
NEMRA Add cor	ntact							

 Under Participation tab → you can view the company's engagement score, which is a sum of all activities and participation by the company and all of its employees. This is also where you can find information regarding Current Membership Fees and Upcoming Event Registrations on for the company.

About	Contacts	Participation	Transactions	Preferences	Directory Data
Product I	ines and Ter	ritories Produc	ct Reps and Mark	ets Served	
Product F	Reps and Ma	rkets Served			
Engage	ement sco	re	Eng	agement his	tory
			350		
			300		
			250		
	0		200		
	Ű	9	150		
			100		
			50		
			0		2024
Curren	nt member	ship fees			Community subscriptions — Donations — Purchases — Recently logged in
Mem	nber		Billed Amount		Balance
Ther	e are no recor	ds.			
Upcom	ning event	registrations	i		
<u>Date</u>	Event	Registr	ant	<u>View registrati</u>	on
There a	re no records.				

 Under Transactions tab → you can view the company's Open Invoices, Recent Transactions, Past Invoices, Donating History and Billing History. The "View Statement button will open a copy of your most recent billing

statement.

About	Contacts	Participation	Transactions	Preferences	Directory Data
Product Line	es and Terr	itories		1	
Open inv	voices				
Pay	Invoice		<u>Due I</u>	Date <u>Amo</u>	unt Balance Due
Inere	are no oper	n invoices at this t	ime.		
View State	ment				
Recent ti	ancasti				
Recent u	ransactio	0115			
Order N	lumber	Order Date	<u>Type</u>	<u>Amount</u>	Balance
There a	ire no recore	ds.			
Invoices					\checkmark
Donatior	n history				
Select a que	əry	Organization	~		
Year		Co	unt		Given
There a	ire no recor	ds.			
Billing hi	story				
Date	<u>ltem</u>	Beginnir	īg	Ending	Amount
There are r	no records.				

5. Under Directory Data tab → you can set your company's information that will display in the directory. You can edit things such as contact information (main contact email, company phone number, biography, areas of expertise and social media URLs) and whether to display the email and phone number in the directory. Click the pencil ✓ icon to edit the information in that section.

NOTE: It is recommended that you choose display all, as the directory serves as a way to drive traffic to your website and allow NEMRA members to make connections and find potential partners.

About Contac	cts Participation	Transactions	Preferences	Directory Data	
Product Lines and	Territories				
Directory Data				[<i>i</i>
Show email in directory?	No				
Email	mike@	.com			
Show phone in directory?	Yes				
Work phone					
Віо					
Areas of expertise					
Facebook					
LinkedIn	https://www.linked	lin.com/company/			
Twitter					
Instagram					
YouTube					
Vimeo					

 Under Product Lines & Territories (REP Firms Only) tab → you can edit the manufacturer brands that you represent and update the territories that your company serves.

Click the pencil / and + icons to edit the information in these sections.

Product Lines and Territories	
Represented Product Lines	+ ~
<u>Manufactures Company Name</u>	
Manufacturer Company #1	/ *
Manufacturer Company #2	/ *
	1~
Territories Covered Indiana, Kentucky, Ohio	

IMPORTANT: If you do not see a manufacturer that you are partnered with listed in this dropdown, please <u>contact us</u>. Whether they are a NEMRA member or not, we'll add them to this list so that you can have a more complete partner count on your profile. NEMRA is always taking member recommendations for manufacturers that currently work with NEMRA reps, so this an opportune time to endorse and recommend your partners to NEMRA. If they become a member, your membership ROI increases.

7. Under Product Reps & Markets Served (Manufacturers Only) tab → you can view the NEMRA representatives that have added you on their end as a manufacturer brand that they represent. There is an option to export a list of your representative partners in multiple formats. This is also where you can update the product categories you offer, otherwise known as Markets Served. Click the pencil icon to edit the information in that section. If you aren't able to identify with one or any product categories/markets, please feel free to <u>contact us</u> and we'll review and potentially add a new category.

roduct Rep List		
		Export -
Representative Firm		
Representative Company #1		
Representative Company #2		
Total Reps		
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larkets Served Conduit, Pipe, Raceway & Wire N	anagement	<i>,</i>
Export - W Word Excel	anagement	<i>,</i>

IMPORTANT: If you do not see one of your NEMRA reps listed in the 'Product Reps List', or you see previous representative partner firms, please reach out to them and ask that they add/remove you promptly. Manufacturers are not able to add/remove reps from this section due to privacy concern with our Reps.

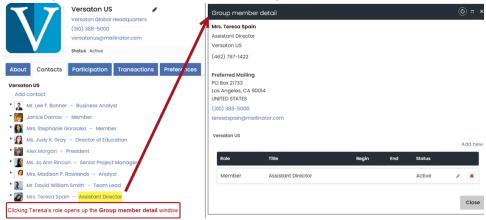
Q: How do I add/edit other employee profiles?

S

A: Under **Contacts** tab on the company profile, Company Administrators can add new employee contacts and update existing contact and profile information for existing employees of their organization. They can also view participation information for the contact, such as billing history.

IMPORTANT: The Company Administrator cannot add existing contacts to their company for security reasons. The Company Administrator can add brand new contacts only. If you need help adding existing contacts to a company profile, please <u>contact us</u>.

- Add a new individuals contact by clicking Add Contact near the top of the Contacts panel above the listed employee names. Select Individual as the profile type. Enter required details and click Save.
- 2. Clicking on a contact's role opens the group member details window.



 Edit an existing employee contact by clicking on their name to go to their profile. Click the pencil
icon next to each panel/section to edit the information on their profile.

	Mrs. Teresa Spain / Assistant Director	What would you	like to do?	
	Versaton US (310) 388-5000	View membership	Find Order	View ever registratio
	teresaspain@mailinator.com Regular Member expires 12/31/2022	Pay/view invoice	Update details	Renew No
E About Me DDRESSES Address Home Ad	tdress +	^	PERSONAL DETAILS Work phone Emgil	(310) 388-5000

4. Clicking on the pencil icon next to the employee's name will allow you to update employee information such as Name, Title, Primary Organization, Addresses and more. Updating the primary organization is an easy way for Company Administrators to move an existing employee contact from one company profile to another.

	Assistant E Versaton L (310) 388- teresaspa	IS		What woul View membersh Pay/view invoice	nip	Find Order	View event registration Renew Nov
= About Me							
						O⊓ ×	
Prefix First name		Middle	Last name Johnson	•	Suffix		
Designation Add or select designations	Q	Title Manager, B	.l. & Marketing	J			
Informal name		Full name					
Erik Primary organization		Erik Johnson	n				
NEMRA - Carmel, IN (17	708)						
Organization display no	ame						
NEMRA Mobile phone Status							
Active	~		s	ave & Close	Save	Cancel	

IMPORTANT: To change/update Primary Organization, simply start entering the first few characters of your company name. If that specific parent company, or branch/division profile exists in the

system it should populate as you type. Please ensure you exhaust all company naming conventions, including possible acronyms.

Q: <u>How do I control the rank/order of employees on our</u> <u>company's public directory listing?</u>

A: Each individual employee contact's **Functional Title** (also known as Department/Role) will determine that employees positional order/rank when listed on the company's directory listing page. The following positional order/rank is as follows:

- 1. President/Principal will be listed first.
- 2. Executive/VP
- 3. Director/Manager
- 4. Outside Sales
- 5. Inside Sales
- 6. Marketing
- 7. Operations
- 8. Accounting/Finance
- 9. Human Resources (HR) will be listed last.

IMPORTANT: Please ensure you are providing accurate information to avoid any confusion between NEMRA and your personnel with regards to targeted emails about billing, membership, executive committee information, etc. For this reason, we highly recommend that you DO NOT list someone with an incorrect functional title just to change the order in which they are listed on your company's directory listing page.

Q: <u>How do I move employees from one company profile to</u> <u>another?</u>

A: There are two methods to move an employee contact from one organization profile to another within the system

1. Each individual employee can move company's by simply updating their primary organization. Please have your

employees view step #4 in *Q: "How do I edit/update my* profile?".

 A Company Administrator from the employee's primary organization can also update the employee's primary organization, as well as remove them from the company's "contacts". Please see Q: "How

Q: <u>How do I remove employees from my company profile?</u>

A: There are two methods to move an employee contact from one organization profile to another within the system

- 1. Within the company profile, select the "Contacts" tab.
- 2. Find the individual you want to remove from the company.

	REP TEST Co. 🖋 REPTest@mailinator.com	
	Status Active	
Contacts Partici Product Lines and Te	pation Transactions Preferences Directory Data	Membership is not due for renewal at this time. Renew Now
REP TEST Co.		
Add contact		
Erik J. Test – M	Nember, Company Administrator	
Indi Test – Me	ember	
* Test Testerson	- Member	
* 👥 Test EJ Testers	on – Manager, BI & Marketing, Company Administrator	

3. Click on the role/relation title for that employee, and a pop-up window will display

	Group member de	ətail				o □ ×
	Indi Test					
	REP TEST Co.					
5						snc
	Preferred Mailing 1234 Test					this
	Testfield, IN 46032					/ No
	UNITED STATES					
Co.	Indi.Test@mailinator.c	om				
ntc	C A					
cJ.	REP TEST Co.					
i Te						Add new
st T	Role	Title	Begin	End	<u>Status</u>	
tE	Member				Active	× × 🔶
$\mathbf{\nabla}$						Close R

 Click the RED 'X" next to any and all 'roles' listed, and this will remove their relation to the company and diminish any member privileges they had.

Q: <u>How do I add/edit branches or divisions on the parent company</u> profile?

A: Under **Contacts** tab on the company profile, Company Administrators of can edit profile information for existing branch/division profiles that are related to the parent company. They can edit information such as company name, title, address, existing employees, and public profile details. They can also view participation information for the organization, such as billing history. The process of adding or editing branches/divisions to the parent company profile is essentially the same as adding/editing employee contacts.

 Add a new organizational contact by clicking Add Contact near the top of the Contacts panel above the listed employee names. Select Organization as the profile type. Enter required details and click Save.

- Clicking on an organization's contact role opens the group member details window for that related branch/division. Each branch/division should be set as a 'member' contact to the parent company.
- Edit a branch/division contact by clicking on their name to go to their profile. Click the pencil
 icon next to each panel/section to edit the information on their profile.

IMPORTANT: The Company Administrator cannot add existing organizations to their company for security reasons. The Company Administrator can add brand new organization profiles only. If you need help adding existing branch/division profiles to a company profile, please <u>contact us</u>.

Q: <u>How do I register other employees for an event (webinar,</u> <u>bootcamp, etc)?</u>

A: To register other employees for events that are a contact of the organization that you are the administrator, follow these steps to register someone else for an event:

- 1. Follow the same initial steps 1-4 found in <u>Q: "How do I register for an</u> <u>event/webinar?"</u>
- 2. Once on a specific event page, Click on Register Someone Else, then select a name from the existing contact dropdown field (auto-populates all employee contacts that currently exist from within the company "Contacts"). You can also add a new contact if that employee has not already been added to your company "Contacts" as an employee member.

NEMRA Webinar Series x Hilton For Business

Hilton for Business is a digital-forward travel program that empowers professionals running Small- and Medium-sized Businesses (SMBs) to simplify travel management while maximizing rewards and discounts for their loyalty. The program offers a comprehensive set of tools and provides Hilton Honors benefits to business customers and their employees around the world, including portfolio-wide discounts, travel rewards, rapid onboarding and seamless program management. There is no minimum spend required, no blackout dates across Hilton's global portfolio of hotels, and the program is completely free to join. Now through December 31, 2024, owners and employees of companies enrolled in Hilton for Business can earn double night credit on all stays – business and leisure. Each night stayed will count as two (2) nights, boosting members' Hilton Honors status twice as fast. To learn more and join, visit HiltonForBusiness.com. Upon the completion of registration, a calendar invite will be sent to the email on file. Please allow up to 1 business day for calendar invite. Please login to access registration.

Price 0.00 When 8/22/2024 3:30 PM - Eastern Daylight Tim				Registratio Register My	
Staff use only Contact Jennifer Valler				Register Someon Registration ends 8/22/20 Register multiple of	024 3:30 PM ECT
Register Someone Else Choose a contact to register			o⊓ ×	Payment details	PayPal
© Select an existing contact O Add a new contact	Mr. Lee F. Bonner Janice Darrow Mrs. Stephanie Gonzalez Ms. Judy K. Gray Items 1-10 out of 14			Pay Later You will be billed for the balane 'Bill to	orAdministrators can send event registration bills to the company.
When an administrator clicks Register someone else, all contacts they have the power to register appear in this list		Save & Close	Cancel	Versaton Canada 👻	

- 3. Once you've selected the contacts you wish to register for the event, click Save & Close.
- **4.** Each contact you register will show up near the bottom left of the event page, and you are able to edit their registration information.



 If you need to cancel an event you are already registered for, contact Jennifer Valler with NEMRA at <u>jvaller@nemra.org</u>.



Q: How do I renew membership on behalf of the company?

A: Company Administrators can easily renew their company's membership by using the **Renew Now** button on the organization's account page. The following outlines the process:

Member goes to website and Nember goes to account hage Nember goes to either their New ') Ŭ		<u> </u>	Member purchases membership and is sent confirmation email
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- Navigate to the <u>member portal</u> and log in using their username and password.
- 2. Navigate to your company account page, then click the Renew Now button.

NEM	IRA	(,	A 🖋 75-1999 @nemra.c	org						
0000		Member	rsince 8/	11/1969 \$	tatus Act	tive Paid through	12/31/2024			
About	Contacts	Partici	pation	Transc	ictions	Preferences	Directory Da	ta	Membership is no renewal at thi	
Product Line	es and Terri	itories	Produc	t Reps	Produc	ct Reps			Renew N	ow
Profile								0 /	Cancel Rene	wal
						ciation (NEMRA), is				

- You will be taken one of two places, depending on if the system needs to display itemized renewals when generating the renewal invoice:
 - **Continue Shopping** Items Quantity Price Total Item No records to display. Update Invoices Invoice Balance Due Description Number Cash-18075 **Renewal Fees** 265.00 Remove Membership payment options ○ Single payment Automatically pay future renewals Please ensure that Versaton Canada agrees to the following: By selecting this option, I agree to allow my payment details to be stored for future use.
 - If not, you'll be taken directly to the cart page.

 If so, you'll be taken to the itemized renewal page where you can review and update the items defined in your membership (except the primary fee).

Term dates 11/1/2022 to 10/31/2023				
Membership Fees				
Item	Unit Price	Quantity	Amount	Balanc
Regular Member Fees	200.00	1	200.00	200.0
Chapter Membership Fees				
Item	Unit Price	Quantity	Amount	Balanc
West Chapter - Primary Remove	45.00	1	45.00	45.0
Sections and Specialty Groups				
Item	Unit Price	Quantity	Amount	Balanc
Finance Section	20.00	0	0.00	0.0
Marketing Section	20.00	0	0.00	0.0
Technology Section	20.00	0	0.00	0.0
Journals and Other Subscriptions				
Item	Unit Price	Quantity	Amount	Balanc
Journal of Professional Leadership	0.00	0	0.00	0.0
Industry Insider Magazine	34.95	0	0.00	0.0
Voluntary Contributions				
Item	Unit Price Qua	ntity	Amount	Balanc
PAC Contribution	N/A	1	20.00	20.0
Scholarship Fund Contribution	N/A	0	0.00	0.0
			Subtoto	1 265.0

- **4.** When ready, you'll purchases the membership and you'll automatically be sent an order confirmation email.
- 5. The following changes occur after the renewal is paid for and the transaction is processed:
 - The **Paid through** date is advanced to match the **Renewed through** date.
 - The Member status is set to Renewed.
 - The **Status changed** date is set to the date when the company's member status was changed.
- 6. From the Transactions tab, the invoice has moved from the Open invoices section to the Invoices section. From the Invoices section, the invoice is shown as paid with a zero-amount balance.

Invoices				
Invoice Number	Date	Description	Amount	Balance
Cash-18916	1/5/2023	Renewal Fees	263.00	0.00
69	3/10/2022	Annual Conference	785.00	785.00
R4376	11/26/2021	Global Conference	780.00	780.00
R7944	4/7/2020	Gift	950.00	0.00

7. From the **Membership** tab, the **Membership fees** section reflects the new paid through date and zero balance, and new **Membership billing history** line items are added based on the membership products purchased.

Q: <u>How do I pay open invoices or review transactions on behalf of the</u> <u>company?</u>

A: Company Administrators can make purchases and bill the purchase to the organization. Therefore, you must know how to review past and open orders/invoices, and pay recently billed renewal invoices.

To pay open invoices for the company, do the following:

- 1. Click the Transactions tab on the company profile.
- 2. All open invoices appear in the **Open invoices** area. Select the checkbox next to the invoice number.

	IVOICI	ES					
	Ραγ	Invoice	Date	Description	Due Date	Amount Bo	alance Due
Þ	2	R5038	9/23/2022	Annual Conference		1,312.00	1,312.00
Þ		R4994	10/25/2022	Music Educators Conference		433.90	433.90
Þ		R3170	2/5/2023	Leadership Summit		305.00	305.00
Þ		Cash-18075	9/12/2023	Renewal Fees		265.00	265.00
						Total balance du	Je 2,315.9

3. Click Add To Cart.

 To view past orders/invoices, click the Transactions tab and then scroll down to Recent Transactions or Invoices respectively.

Q: How secure are my payments and transactions in NEMRA's portal?

A: NEMRA's member portal system (powered by iMIS) utilizes Global Payments for its payment processing. Global Payments is PCI 3.0 certified and maintains the highest level of security in the industry. Global Payments utilizes end-to-end encryption for all card present and card not present transactions. Card data saved on file is tokenized and stored offsite in the Pay Central Service, which is a secure Token Vault. Global Payments users are also eligible to receive \$100,000 in breach protection through our PCI Assure program.

- Is Global Payments mobile credit card data secure? Yes. Global Payments Mobile supports PCI compliant encrypted EMV credit card readers, ensuring that sensitive credit card data is never stored, processed or transmitted through your phone, tablets or servers.
- What fraud-prevention features are available in Global Payments? Global Payment's security team provides 24/7/365 fraud and risk monitoring.
- Is there a payment privacy policy? Yes, the following are just a few of the security standards that ASI adheres to:
 - iMIS does not maintain any card data after the initial purchase or donation. For recurring payments, such as membership renewals or donations, the card data is tokenized before the card data is destroyed. This token is then used for the ongoing gifts or memberships.
 - iMIS does not process, store, or transmit cardholder data. Therefore, PCI compliance of the application is not required. Cardholder data is only handled by the Pay Central Service that is hosted by ASI, which is audited for compliance annually by a QSA company.
 - Global Payments is <u>PCI</u> compliant. For more information, see <u>PCI Assure</u>.
 - iMIS (including the Pay Central Service) is <u>GDPR</u> compliant.
 - Global Payments is <u>ISO/IEC 27001:2013</u> certified.

• Why did I get a pop-up asking me for approval? Customers may see a "challenge window" when making purchases through the Global Payments gateway. This is an added 3D Secure measure to ensure your payments are protected. Although most transactions will follow the "frictionless flow" where no challenge window is presented, your bank may opt for the "challenge flow" if they believe there is an increased risk. See the image below for different types of challenge windows.

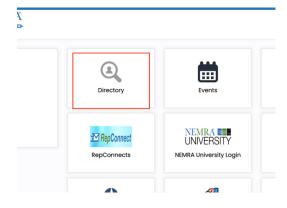
MEMBER DIRECTORY

General FAQs - Directory

Q: How do I access the online directory?

A: Do the following to access the online directory:

- 1. Navigate to the member portal.
- 2. Sign in using your username and password.
- 3. Click the "Directory" tile found in the portal dashboard.



Q: <u>How do I search for other members in the online directory</u>?

A: The directory only displays results of member companies, not individuals. You can search for other companies by 'company name' or based on several filters, including:

- State filter by one or more state(s).
- Zip filter by a single zip code.
- Member Type filter by one or more member types.
- Region of Operation filter by one or more region(s) of the US or Canada.
- Territories Covered filter reps by one or more territories.
- Product Categories filter manufacturers by one or more products.

Name contains	State (Any)	Zip Equals	
Vember Type	Join Date (within X days)	Region of Operation	
CEMRA Representative x NMG Manufacturer x Representative Firm x		(Any)	
rerritories Covered (to filter Reps)	Product Categories (to filter MANUFs)		
Any)	Q.⊒ (Any)	QE	
			Export -
2M Electrical Re TX, United State	presentatives (San Antonio, TX) S		Export - Details
2M Electrical Re TX, United State	•		_

Q: <u>How do I export the search results in the online directory</u>?

A: After performing a search in the directory, you can easily export those search results by clicking the "export" button. We recommend exporting in PDF or Word format, but other formats are available such as Excel, CSV, and XML.

2M Electrical Representatives (San Antonio, TX) TX, United States	Export - W Word Excel PDF CSV XML
ER: A.A. MacPherson Company, Inc.	Details

Q: <u>How do I edit my company's information on the public directory</u> <u>listing</u>?

A: The directory mirrors your company's profile information. The information that displays in the directory can be changed by editing your company profile. See <u>*Q*</u>: <u>"How do I edit the company profile?"</u>.