

MEMBERSHIP PORTAL FAQs

HOW DO I MAKE BASIC EDITS TO USER & ORGANIZATION PROFILES?

- Editing a User Profile (Employee Profile)
 - Login with your credentials to view your profile.
 - o Click the "Edit this profile" tab in the blue menu bar above.
 - Please only update general information, additional contact info and social media. There is no useful reason to add territories or brands to employee profiles within the system.
- Editing an Organization Profile (Company Profile) & Affiliations
 - Login as the admin user (main contact) of company profile.
 - If viewing your personal profile, you can switch to editing your company profile by clicking the "Switch Profile" button above in grey menu bar. (Must be set as an 'editor' or 'admin' for your company profile)
 - o Click the "Edit this profile" tab in the blue menu bar above.
 - Here you can update general info, add additional contact info, update your company affiliations** (i.e. 'Brands Represented', Territories Covered, NEMRA Region).
 - Any changes made here will only be applied to company profile.

**<u>Updating affiliations on your company profile is crucial</u>, as this has a huge impact on how others can find your company listing in our online directory.

HOW DO I CREATE RELATIONSHIPS
BETWEEN MULTIPLE COMPANY BRANCHES/DIVISIONS,
AND INTERNAL EMPLOYEES?

NEMRA has created and pre-loaded your organization's existing relationships. You may review them by clicking on the "View and edit all" under the "Related Profiles" section of your company profile homepage of

the portal. Please reach out to <u>Conner Boyer</u> for any discrepancies or issues regarding your existing relations on your organization profile.

To add and <u>relate a NEW</u> company branch, division, or employee (user) profiles to your main company profile, please follow these steps below:

- Be sure you are logged-in as the admin user (main contact) of company profile, and that you are viewing the company profile dashboard.
- Click "View and edit all" under the 'Related Profiles' section of your profile dashboard tab in the blue menu bar above.
- Click "Add a profile".
- Choose whether this is an 'Individual' or 'Organization' profile.
 - o If employee, choose individual.
 - Select the relationship type to be 'Employee'.
 - Select whether this individual would like to receive communication from NEMRA, and whether they will inherit company address and contact.
 - If adding a company branch, product division please choose 'organization' profile.
 - Enter the name and ensure the profile sort name automatically generates.
 - Select the relationship type to be 'Subsidiary'.
 - Click "Continue editing" and please provide general information as well as company affiliations such as NEMRA region, territories covered^(reps only), Brands Represented^(reps only), etc.
 - Click "Save and close" when done editing to make final.

WHERE'S MY MEMBERSHIP RENEWAL FOR 2023?

Your 2023 renewal will not display in the Online Bill Pay area. If you would like to pay your membership renewal invoice, please contact Sue Todd at stodd@nemra.org.

Please contact <u>nemra@nemra.org</u> for further questions and more information.